Advisor Balance Guide

Video Conference (Zoom) Integration

https://www.star.hawaii.edu/appointment-advisor/login.jsp
Video Conference (Zoom) Integration

STEP 1

Login to STAR Balance Advisor with your UH Username and Password (via CAS).
STEP 2
Open the menu by clicking on the Cog Wheel in the top right, and select “Video Conference”
STEP 3

In the Video Conference popup window, click “Proceed to Link Accounts” and follow any instructions. Your account will be linked to your Zoom account.

Video Conference (Zoom) Connect/Disconnect

If you would like STAR Balance to make Zoom appointments for you, please click the button below to link your Zoom account with Balance.

By doing so, you will be giving STAR Balance the authority to create appointments on your behalf. At any time you can also return and “unlink” STAR balance from your zoom account if you no longer wish STAR Balance to make appointments on your behalf.

Proceed to Link Accounts
Unlinking Account

To unlink your account, open the Video Conference popup again and click the “Proceed to UN-LINK Accounts”.

If you would like “unlink” STAR Balance from your Zoom account “grodwell@hawaii.edu”, please click the button below to “unlink” your Zoom account with Balance.

By doing so, you will be removing the authority for STAR Balance to create appointments on your behalf. At any time you can also return and “relink” STAR balance from your zoom account.

Proceed to UN-LINK Accounts
Contact Us

starhelp@hawaii.edu

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